

March 29, 2020

Dear CSUSB Students:

As we strive to maintain recommended physical distancing guidelines in preparation for the start of the Spring Quarter, in the interest of safety we are closing all computer labs on both the San Bernardino and the Palm Desert campuses, effective immediately. They will remain closed for the foreseeable future.

This was a difficult decision and we want to assure you that the University is intensifying all efforts to provide resources to assist in your transition to virtual learning for Spring Quarter.

- For students with an emergency need for a laptop to complete Spring Quarter classes, the Pfau Library's Laptop Lending program has been extended. Please go online and [reserve your laptop](#) as soon as possible. You will then be contacted with information (including time and location) on how and when to pick up your laptop. Please note that we must limit this program to those students most in need.
- On the San Bernardino campus, Internet access can be found in the east and west parking structures, specifically from spaces located close to the elevators, along with Lot N. We are continuing work on offering similar access on the Palm Desert Campus. Several public libraries may also have access to open public WiFi in their parking lots. The Information Technology (ITS) Team has compiled a list of [useful resources](#) and will continue to update it as more details become available.
- Various Internet service providers and cellular carriers are offering additional resources to students. We recommend you contact your cellphone provider to explore those options. ITS has assembled relevant information on that same [online site](#).
- Help is available to ensure you are able to continue your academic progress. Reach out to your instructors, your academic advisor and to the experienced and caring CSUSB staff to obtain the help you need.

Please know that the safety of our students, along with our faculty and staff, remains our top priority. We will continue to update you on access and other matters to help you move forward with your education safely. Please continue to monitor CSUSB's [COVID-19 site](#) for the latest information.

Sincerely,

Tomás D. Morales

President

